Emergency Rental Assistance Program Workshop
What is the Emergency Rental Assistance Program?

A program that offers financial assistance for residents behind in rental/utility payments due to COVID-19
Who is Eligible for Assistance?

You are Eligible for Assistance if you...

- Are resident of Guilford County
- Are behind on utility payments or are falling behind on rent payments
- Have experienced a financial hardship directly or indirectly due to the COVID-19 pandemic
- Are below the 80% of the AMI household income level

<table>
<thead>
<tr>
<th>Family Size</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Household Income</td>
<td>$37050</td>
<td>$42350</td>
<td>$47850</td>
<td>$52900</td>
<td>$57150</td>
<td>$61400</td>
<td>$65600</td>
<td>$69850</td>
</tr>
</tbody>
</table>
Common Eligibility Questions

- If I’ve returned to work full-time or am receiving unemployment, am I eligible?
- Do I have to be behind on Rent payments?
- How can I prove to my landlord that I have applied to the program?
- Can and should undocumented residents apply?
- Should I still apply if my landlord is threatening me with eviction?
How do I Apply?

1. Make sure you have your documents ready

2. Start your application online or by paper

   English
   https://guilfordcountync.seamlessdocs.com/f/ERAApplication

   Spanish
   https://guilfordcountync.seamlessdocs.com/f/566eyxxpfq87
Document Submission

Please upload the following attachments:

There is a 250MB limit on each attachment.

1. Proof Of Residency (Drivers License Or Any Other Official Document Evidencing Residency) [Click Here to Upload]

2. Most Recent Rent Statement Showing Past Due Amount - (If Requesting Assistance For) [Click Here to Upload]

3. Most Recent Power Bill Showing Past Due Amount - (If Requesting Assistance For) [Click Here to Upload]

4. Most Recent Gas Bill Showing Past Due Amount - (If Requesting Assistance For) [Click Here to Upload]

5. Most Recent Water Bill Showing Past Due Amount - (If Requesting Assistance For) [Click Here to Upload]

6. Household Income Verifications With Proof Of Financial Hardship For Previous Two Months (Paystubs, Letter Of Termination/Furlough, Unemployment Benefits, Etc.). [Click Here to Upload]

7. Most Recent Internet Bill Showing Past Due Amount - (If Requesting Assistance For) [Click Here to Upload]
Document Submission

- **Household Income Verification**: 2 months pay stubs, letter of termination from employer, unemployment/social security award letter

- **Proof of Residency**: Photo I.D, etc

- **Copy of Rent Bill/Ledger + Lease**: Something showing past due amount and the rental agreement
What Happens Next?

Once you have completed the online application, you will get a confirmation message from the County. Expect to hear back by phone or email at least 1/2 weeks from submitting your application.

Let your landlord know that you’ve applied. Your landlord will be asked to submit documents during this application process:

- Payments will be made directly to the landlord/property management company and utility company.

While You Wait

Call (336) 641-3000 to check in on your application.

Notify your landlord
Need Help?

High Point, Greensboro & Guilford County

Scan the QR Code and complete the form
Go.uncg.edu/erap.chcs

Call Us 336-334-4623 for HELP
Eviction Mediation Program

Goal: To assist tenants and landlords in reaching a mutually agreed upon resolution without government action

How we work to achieve these goals:

- Whenever possible, we assist tenants & landlords in mediating disputes before court action occurs.
- Resolve pending court cases prior to court appearances.
- Assist tenants & landlords at the time of court to avoid evictions whenever possible.
The HOPE Program

If you live outside of Guilford County, the HOPE Program can help you access ERAP funding:

HOPE Call Center: (888) 927-5467
Program Representatives are available Monday - Friday from 8 AM - 5 PM

https://www.rebuild.nc.gov/hope-program
Reach Out to Us!

Renée Norris - Eviction Mediation Coordinator
(336) 334-4623
drnorris2@uncg.edu

Sohnie Black - Community Advocate
(336) 965-7200
stblack@uncg.edu

Terrell Richardson - Lead Navigator
(336) 517-7446
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Atigre Farmer - Outreach Coordinator
(919) 432-3126
ajfarmer@uncg.edu