Code Compliance

About Us

To make sure our community is safe and comfortable for all residents, City Council adopts ordinances. The Code Compliance Division of the City’s Neighborhood Development Department enforces housing and nuisance-related ordinances to make sure the city continues to be a safe and great place to live.

Code Compliance staff are here to help you understand property maintenance inspections and regulations. If you have questions or concerns, a Code Compliance Inspector assigned to your area will be happy to help. Please visit www.greensboro-nc.gov/CC to find the inspector for your neighborhood.

Contact Us
Phone: 336-373-2111

By maintaining your property, you are:

- Reducing the likelihood of code violations or complaints filed against you
- Preventing further deterioration of your property
- Saving money in repairs later
- Improving your family’s quality of life
- Reducing crime.

When you maintain your property, you are actually protecting the livability, property values and quality of Greensboro’s residential and commercial neighborhoods.
**Handy Property Inspection Checklist**

**GROUNDS (Current tenants’ responsibility)**

_Do you have?_

- Grass or weeds more than 12 inches tall?
- Trash, debris, garbage, or junk on your property?
- Inoperable, unlicensed, or partially dismantled vehicles on your property?
- Stagnant water standing anywhere on the property? Unmaintained pools?
- Tree limbs/shrubs blocking sidewalks, alleys, streets, or creating hazards for pedestrians, motorists?

**HOUSE OR BUILDING, EXTERIOR (Homeowners’ responsibility)**

_Do you have?_

- Sagging roof lines, missing, damaged, or deteriorated shingles, or holes in the roof?  
  **TIP:** Check the eaves, fascia, and soffit for missing, damaged or rotten boards.
- Sagging balcony rails, missing pickets, deteriorated wood, termite damage or corroded metal of the support system?
- Cracks or holes in the building foundation?  
  **TIP:** Patch them to keep weather and pests out. Seek expert advice if the foundation has failed or if major settling has occurred.
- Walls with rotted wood? Broken, loose, or missing siding? Cracks or holes in walls? Cracks in mortar?  
  **TIP:** Check your chimney as well.
- Walls with cracked, blistered, or peeling paint?
- Gutters that sag, leak, have sections missing or are disconnected, rusty or in need of painting?
- Windows that have broken panes, or torn or missing screens? Windows or doors that do not fit well within the frame, have rotted frames, or have cracked, blistered, or peeling paint on the frame and trim? Windows that do not open or lock?
- Porches and decks with missing boards or railings? Porches that have deteriorated columns or are otherwise not supported properly, that sag excessively, or have cracked, blistered, or peeling paint?
- Walls with rotted wood, broken, lose or missing siding, cracks or holes in stucco, cracks in mortar, or cracked, blistered, or peeling paint?  
  **TIP:** Check your chimney as well.
- Garages, sheds, or other detached buildings that lean, have foundation issues or any of the conditions listed above?
- Fences that lean more than 10 degrees, have boards missing, are unstable or need paint/stain?
- Sidewalks, patios or walkways with trip hazards?
- Leaking faucets, broken irrigation or uncapped kitchen/sewer cleanouts?

__Can’t Afford Costly Home Repairs?__

Home repair assistance is available for eligible low- to moderate-income homeowners.

The City is annually awarded Community Development Block Grant (CDBG) and HOME grant funds to support Neighborhood Development’s Housing Services Division. This office works in areas ranging from homelessness to homeownership by providing programs such as housing rehabilitation services.

Learn more at [www.greensboro-nc.gov/HousingRehab](http://www.greensboro-nc.gov/HousingRehab) or by calling 336-373-2349.

**Reporting Violations**

_Have a complaint about a possible housing or nuisance code violation?_

Submit complaints to Code Compliance by calling 336-373-2111 or emailing loe@greensboro-nc.gov.

**What We Don’t Address**

- **Licensed vehicles in the street**  
  Call Greensboro Police Department at 336-373-2222.
- **Building permits**  
  Call the City’s Development Services Office at 336-373-2155.
- **Mold**  
  Call an independent contractor.